



490 – 4800 Kingsway, Burnaby, BC, V5H 4J2
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September 29, 2026

Attn: All towing suppliers

The new towing fuel surcharge and quick reference towing distance guides will be posted on ICBC's Towing Business Partner's Page under October 2026. The fuel surcharge allowance is for tow companies with active ICBC vendor numbers.

The fuel surcharge is increasing to 31% and is effective on all claims with a date of towing service on or after October 1, 2026.

The fuel surcharge amount must be entered in the OTHER, EXPLAIN CHARGES area on the CL14C, Towing Invoice. Include the amount of the fuel surcharge in the "Total Towing Charges" box. Or alternatively in the Fuel Surcharge Percentage box on the CL14CA, Electronic Towing Invoice or the Towing Webform.

If you have any questions, please contact Supplier Programs & Administration at 604-777-4513 or toll-free at 1-877-921-3311 or via email at supplierprograms@icbc.com.

Sincerely,

Supplier Programs & Administration

