



# ICBC's Physician Specialized Services Report

## What is the purpose of this report?

This report provides ICBC with early information to support patient recovery goals such as the return to activities of daily living and work planning, as well as informing other benefit entitlements from ICBC.

## Who fills out this report?

- Physician providing a consultation to patients involved in a motor vehicle accident.
- In order to provide a consultation, you require a written referral from a family physician.

## When do I fill out this report?

- Complete the report following an initial consultation with the patient who has been in a motor vehicle accident.
- In circumstances where more information (e.g. labs/imaging) is required, you may choose to complete the report after the results are available.
- When a report has been requested by ICBC.

It is recommended that the report be delivered to ICBC no later than 4-6 weeks from the date the consultation was completed in order to provide information that is clinically relevant to the care of the patient.

## How do I complete the report?

There are two options to share the report with ICBC:

1. Pro-actively send the report to ICBC with patient consent.
2. Complete the report and notify the ICBC [Health Care Inquiry Unit](#) that a report is ready. This will prompt ICBC to submit a formal request for the report. Formal requests do not require patient consent as ICBC has the legislative authority to collect this information.

## Where can I find the form?

You can find the form on the ICBC [Business Partners Page](#) (Physicians - Report templates) and the Forms Repository in [Pathways](#).

The form is currently not available on EMRs.





# Physician Specialized Services: Billing and invoicing

## What are the billing rules for ICBC Physician Specialized Services?

- ❑ Patient consultation for ICBC-related injury with accident date of **May 1, 2021 or later**.
- ❑ Reports and invoices must include an ICBC claim number. To acquire this information please contact the patient, or the ICBC [Health Care Inquiry Unit](#).
- ❑ ICBC does not remunerate for missed or cancelled appointments or pre-pay for reports.
- ❑ The report fees do not include payment for the office consult. Please process payment for the visit through Teleplan with ICBC named as the insurer.
- ❑ For the Physician Specialized Services Report, the report itself acts as the invoice.

## How do I receive payment for ICBC Physician Specialized Services?

Completed reports and invoices can be sent directly to ICBC via fax at 1-877-686-4222, or mailed to PO Box 2121, STN Terminal, Vancouver, BC, V6B 0L6

Fee Code	Description	Fee
<b>A94573</b>	<b>Physician Specialized Services Report</b>	<b>\$275.00</b>  Report serves an invoice.
<b>A94575</b>	<b>Scarring Measurement Report</b>	<b>\$64.14 per report</b>
<b>A94577</b>	<b>Range of Motion Loss Report</b>  Completed only upon <u>request by ICBC</u>	<b>\$128.28 per report</b>  Separate invoice required.
<b>A94569</b>	<b>Physician Conference Fee*</b>  Telephone or written consultation billed for every 15 minutes (or portion thereof) up to a daily maximum of 45 minutes per claim	<b>\$64.14 for 15 minutes</b>  Separate invoice is required.

\*The physician conference fee is not for conveying the results of diagnostic investigations, or arranging expedited consults or diagnostic investigations.

For more information, please see the [Doctors of BC Fee Guide](#).

## Who can I contact if I have questions?

For general questions contact the ICBC Health Care Inquiry Unit (HCIU).

- **Tel: 604-587-7150 | Toll free: 1-800-717-7150 | Email: [healthcareinquiry@icbc.com](mailto:healthcareinquiry@icbc.com)**

For payment related issues contact ICBC Claims Vendor Inquiry Unit.

- **Email: [claimsvendorinquiry@icbc.com](mailto:claimsvendorinquiry@icbc.com)**