

October 2, 2025

Hello B.C. recycler community member,

I'm writing to let you know we're looking for new members to join ICBC's British Columbia Auto Recycler (BCAR) Committee (Liaison Committee).

B.C. recycling members who are approved recycling industry members who are willing to volunteer their time and effort to help make continuous improvements to the automotive services provided to our mutual customers for ICBC repairs are invited to apply.

Role of the BCAR Liaison Committee

ICBC established the BCAR Liaison Committee to provide a forum for discussing technical expertise, developing operational and program recommendations related to maximizing recycled parts utilization on collision repair of ICBC-insured vehicles. The Liaison Committee supports our objectives to:

- Manage the expectations of our shared customers
- Enable a culture of continual improvement and change
- Assess and resolve outstanding issues with our stakeholders

The scope of discussion at the Liaison Committee meetings are limited to:

- Operational issues that affect the delivery of automotive services
- Policy or procedural issues that impact the delivery of automotive services
- System or training requirements that arise from enhancements to ICBC systems or operations
- Any matter pertaining to a specific business relationship between ICBC and suppliers

Please note, to comply with the *Competition Act*, we do not discuss compensation-related items at the Liaison Committee.

Time commitment

Representatives will participate for a term between 24-36 months, after which we will look for new members. The Liaison Committee will meet in person, in the Lower Mainland for a half day, during business hours, once a quarter, or less, as items arise. Meeting attendance via MS Teams will always be available for members outside the Lower Mainland. Attendance at all meetings is expected. New

members will attend their first meeting in late 2025 or early 2026.

Participant selection and expressing interest

We're looking for members who will represent the needs of recyclers and material damage stakeholders who purchase recycled parts to use for repairs. Participants are selected for their expertise, ability to add value to the committee, and contribution to agendas and discussion topics. **Liaison Committee**

members must be in good standing as an ICBC preferred recycler.

If you're interested in representing industry on this committee, please send an email to MDPrograms@icbc.com by **end of day October 17.** outlining how your experience, education and/or skills will contribute to the committee.

We will reach out to potential applicants by phone. Please note that only those selected for further consideration will be contacted.

ICBC appreciates the interest we continue to receive for committee participation. If you expressed interest in the past and were not selected or contacted due to the number of volunteer responses, we encourage you to consider responding to this request again.

If you have any questions, please contact Shane Loiselle at 604-785-3907 or email at Shane.Loiselle@icbc.com.

I'm looking forward to hearing from you.

Regards,

Shane Loiselle

Manager, MD Program Services

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