



June 28, 2023

Attn: Commercial Collision Repair Program participants

RE: Year two rate framework increase for Commercial Collision Repair Program participants

Hello everyone,

Last year, we announced a multi-year rate framework for material damage partners with a labour rate increase of up to approximately 9% over three years. Moving into year two, effective July 1, 2023, commercial collision repair program participant facilities will receive a 3% increase to labour rates – the maximum allowed under the framework. The rate increase is based on the BC Consumer Price Index (CPI), up to 3%.

This is in addition to the paint and body materials increase that went into effect earlier this year.

The new labour rates apply to:

- Estimates created prior to May 8th, 2023 with a car-in date of April 1, 2023 or later that were not written in Mitchell TruckMax and not yet paid. The rates will need to be manually adjusted by the repair facility prior to submitting for payment to ICBC to reflect the labour rate increase.
- Vehicle repairs in progress with a car-in date of April 1, 2023 or later written in Mitchell TruckMax and not yet paid. Repair facilities will need to re-apply the estimate profile to receive the new rates for vehicle repairs in progress.
- New estimates written July 1, 2023 or later in Mitchell TruckMax. Repair facilities will need to select the applicable estimate profile and it will apply the new rates to the estimate.



Description	Current Rate	New Rate (as of July 1, 2023)
Commercial Collision Repair Program Participant		
Body, Paint (one and two stage)	\$117.50	\$121.03
Frame, Mechanical	\$129.31	\$133.19

The increase is designed to help address rising cost pressures faced by industry, while delivering on our commitment to keeping rates affordable for British Columbians.

If you have any questions, please reach out to Troy Campbell (troy.campbell@icbc.com) or Jonathon Stewart (jonathon.stewart@icbc.com).

Thank you for your continued support providing our mutual customers with quality services.

Sincerely,
Alden Li,
Director, Claims Customer and MD strategy