



Hello!

We are getting close to ICBC's salvage sales change from Salvage Web to Auction Center under our new partnership with IAA. This move will provide more seamless and transparent auction process for all buyers.

The first ICBC salvage sale on IAA AuctionNow™ will be on **Monday, April 28** at 10 a.m. PST. Sales will run Mondays, Wednesdays and Fridays at 10 a.m. PST. When there's a statutory holiday, the sale will move to the following business day. You can view ICBC salvage as they are posted, with the complete listing posted at least two days prior to the sale.

IAA provides a seamless and competitive bidding experience through its IAA AuctionNow™ platform. With features like Watch Lists, saved search criteria, pre-bids, and multiple online payment options, you have the tools you need to secure the vehicles you want with ease.

To ensure a smooth transition, please make sure you're registered with IAA before the first sale date. If you haven't yet registered, information can be found on our [Business Partners page](#).

[Register with IAA](#)

After registering, familiarize yourself with the new platform by watching [this auction demo video](#) and reviewing our [FAQs](#) as well as the [resources](#) provided by IAA.

Please note that ICBC's last Salvage Web sale will be on **Tuesday, April 22**. Make sure to download any Salvage Web history that you may need as it will become inaccessible after May 27, 2025.

No ICBC salvage sales will happen between April 23 to 27 while we transition to the new platform. All Salvage Web payments must be finalized by April 24; our facilities will remain open during normal business hours for all pick-ups and drop-offs.

Some operational changes to be aware of:

- **View salvage online:** As of April 17, 2025, ICBC salvage yards can no longer accommodate buyer visits for the purpose of viewing salvage vehicles.

As of April 28:

- **Pay online:** Cheques, in-person and phone payments can no longer be accepted.
- **Pay and pick up within two days:** Purchased items are to be paid in full before they can be collected. Avoid a late pick-up fee by collecting your item within two business days of purchase. The late pick-up fee will range from \$18.03 to \$25.18 per day, depending on your region. Fees are subject to change.
- **Present your Gate Pass:** To gain entry to an ICBC or partner salvage yard, those picking up purchased salvage must present the Gate Pass from the buyer's AuctionNow™ dashboard either on paper or on their phone/device.



- **Print your Bill of Sale from your Auction Center dashboard:** It will no longer be mailed.

If you have further questions, [please contact us](#). We appreciate your making this journey with us and we're here to support you as we make this transition together.

\*To register for an account, please go online to [www.ca.iaai.com](http://www.ca.iaai.com). This free registration promotion will allow you full access to buy where you meet province licensing requirements for 1 year. This offer is for new or existing IAA buyers, for a maximum of one (1) incentive available per person/business. New customers will receive one year of access—existing customers will receive their access and bidding privileges extended for one year total. Must provide a government-issued I.D. and business license if applicable. A \$200 auto renewal registration fee (or the then-current annual registration fee, subject to change) is required after 1 year to extend your buying privileges. The 1-year period starts from the day your account is activated. The promotion has no cash value and may not be exchanged or redeemed for cash payment. Offer is non-transferrable. Offer is subject to, and void where prohibited or restricted by, applicable law. All accounts and access thereto are conditioned upon and subject to IAA's Auction Rules, as well as IAA's Terms of Use and Privacy Policy (all available at [www.ca.iaai.com](http://www.ca.iaai.com)). Expires: May 31st, 2025

