



January 14, 2026

Hello Collision Repair Program Participants,

I'm writing to provide a courtesy heads up and a reminder on **two upcoming compliance items** so your facility has time to prepare. Both are intended to support consistency across all repair facilities and help facilities prepare well in advance of the deadline.

Advance Notice: Mandatory Training Audit – Spring 2026

As a reminder, we conduct regular audits to ensure facilities maintain the training requirements [as outlined on the business partners page](#). We're sharing advance notice that our next audit will take place in spring 2026.

Facilities should maintain training requirements on an ongoing basis and are encouraged to review/complete any outstanding courses well in advance of the audit to ensure a smooth process. Early action helps reduce last minute issues and ensure readiness.

Facilities who do not maintain their training could face consequences up to and including removal from the Collision Repair Program.



Reminder: outdated signage removal deadline is April 1.

I'd also like to remind you all repair facilities must remove outdated ICBC logos from their physical and online locations by **April 1, 2026**.

Repair facilities should reference the [ICBC logo usage standards for ICBC Repair Network](#), within the [Repair Network signage FAQs](#) for details on signage requirements.

Facilities that do not meet these standards may be subject to consequences including removal from the locator tool, movement to a development rate and/or removal from the Collision Repair Program.

We'd like to thank facilities that have already removed and/or replaced outdated ICBC logos and appreciate your cooperation. We strongly encourage facilities to complete any remaining updates ahead of the deadline to avoid potential impacts.

Questions?

Your MD Account Services representative is available for support if you have questions on either the mandatory training requirements or the logo removal.

Thank you for everything you do to help move British Columbians forward.

Sincerely

Christian Bishop

Manager, MD Supplier Programs and Administration