



Vehicle licensing & insurance bulletin

Disruptions from floods and infrastructure damage

Disruptions from recent extreme weather events are interfering with document and service delivery to motorists. To help mitigate this, the measures ICBC introduced at the start of the COVID pandemic continue, and new information is offered about driver licensing documents.

Procedures & implications

As described in [bulletin 28](#), motorists can engage in vehicle licence and insurance transactions with their broker by telephone and e-mail. Brokers can send new documents, decals or licence plates by mail or courier, or hold the item(s) for the motorist to pick-up.

If delivery delays occur after licensing or insuring, motorists may be temporarily operating with home printed temporary number plates displayed in their vehicle windows, digital or home-printed B.C. vehicle registration, licence and insurance certificate, and recently expired validation decals.

For details, refer to [bulletins 25 and 26](#), and see the new driver licensing implications as described in "DL advice" below.

DL advice

Reminder letters to renew driver licences (DLs) may be delayed, and given emergency impacts some drivers may forget to renew their DL.

Mail delivery of DLs may be delayed if delivery is to, or through, areas that are impacted. As a result, some drivers may only have in their possession:

- an expired interim paper DL if they renewed their DL in the last 60 days and their new photo DL is delayed in the mail, and
- an expired DL card if they renewed over the phone within the last 60 days.

If a driver has renewed their DL but only has possession of an expired DL, the CPIC screen will reflect DL validity.

If you have any questions, please contact ICBC through your regular channels.



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Considerations

Law enforcement, bylaw officers, and anyone else it may concern are advised of these temporary procedures to help inform their decisions in applying related statutes, bylaws or rules for British Columbians.

In all cases, ICBC systems will contain up-to-date information and law enforcement can access this through CPIC or other means.

ICBC will issue another bulletin to advise our partners when these measures change or come to an end.

Reference

Vehicle licensing and insurance [bulletins](#).

For more information, contact: Rob Miller, Senior Vehicle Registration & Licensing Analyst, Vehicle Registration Programs
Email: Rob.Miller@icbc.com

RESCINDED

A handwritten signature in black ink on a light blue rectangular background. The signature appears to be 'D. Puterman'.

David Puterman,
Manager, Vehicle Registration Policy & Programs



Distribution list

B.C. Ministry of Environment

Conservation Officer Service (Chief C.O.)

B.C. Ministry of Forests, Lands and Natural Resource Operations

Compliance and Enforcement Branch (Director)

Engineering Branch (Director)

Land Tenures Branch (Manager responsible for ORVs)

Resource Worker Safety (Director)

B.C. Ministry of Public Safety and Solicitor General

CPPO (Directors of Policy & Legislation and Corporate Initiatives)

Police Services Division, Road Safety Unit (Director)

RoadSafetyBC, Policy Unit (Director)

B.C. Ministry of Transportation and Infrastructure

CVSE (Director)

CVSE (Deputy Director)

Passenger Transportation Branch (Deputy Registrar)

Provincial Permit Centre (Manager)

Transportation Policy & Legislation Branch (Exec. Director)

Transportation Policy Branch (Manager)

Canadian Border Services Agency

Law Enforcement

BC Association of Chiefs of Police (Municipal Police forces, PRIME-BC, RCMP "E" Div. Traffic Services, RCMP Lower Mainland District Traffic Services)

Other Jurisdictions

Canadian Council of Motor Transport Administrators (CCMTA)

American Association of Motor Vehicle Administrators (AAMVA)

Registrar of Imported Vehicles

RIV Policy, Standards & Enforcement (Compliance Manager)

Transport Canada

Motor Vehicle Regulation Enforcement (Director)

Road Safety and Motor Vehicle Regulation (Director General)

Union of B.C. Municipalities

U.S. Customs & Border Protection

Vehicle Sales Authority of B.C.

ICBC

Business Education - Insurance

Claims Services (Personal & Commercial)

Commercial Insurance / CUS & GU

Communications, SE & Road Safety

Driver Licensing Policy & Standards

Insurance & DL Contact Centres / BEU / Ins. Op Support / Ins. Procedures & Bus. Change

Insurance Product Services

Insurance Sales & Distribution

Insurance Strategy & Pricing

Insurance Underwriting

Procurement Operations

Vehicle Registration Programs / Specialty

Vehicle Registration Services