



April 20, 2023

Attn: Commercial Collision Repair participants

**RE: Mitchell Cloud Estimating for Commercial Collision Repair Program**

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Hello Commercial Collision Repair Participant,

Further to our [recent email](#) regarding ICBC's launch of +Job in the Mitchell Cloud Estimating (MCE) system, we are pleased to let you know we are still on track to complete the full implementation of TruckMax on May 8, 2023 and are writing to provide details on the final steps in this process.

**Note:** If you have not already registered for +Job or attended a Mitchell's +Job webinar, we strongly recommend that you do – getting yourself as familiar as possible with the system before we go live, will greatly help with our mutual transition to Mitchell TruckMax.

**Final Steps**

**+Job Town Hall/Q&A Session hosted by ICBC.** This session will take place **at 1pm on Wednesday, April 26<sup>th</sup>**. We will send you an **MS Teams** invite with the access link.

This session is designed to help answer any questions you may have about the upcoming changes as well as questions about your experience with +Job. Attendance at this Town Hall is optional, we do recommend that you attend.

**1 hour Mitchell-led Training Session.** In this **mandatory training**, Mitchell will provide an in-depth look at the ICBC-specific submission processes. The following 3 sessions are available:

**Date: Wednesday, May 3, 2023**

Time: 1:00 pm, PST

To register for this session go to

<https://mitchell.webex.com/mitchell/k2/j.php?MTID=t3c7462c0c8a362f88180dba417441769>

**Date: Thursday, May 4, 2023**

Time: 1:00 pm, PST

To register for this training session go to

<https://mitchell.webex.com/mitchell/k2/j.php?MTID=taa2a3c37327fb8ab772638e3bff194c3>

**Date: Wednesday, May 10, 2023**

Time: 1:00 pm, PST

To register for this training session go to

<https://mitchell.webex.com/mitchell/k2/j.php?MTID=t3d8e2bdebe9c064cc8e2f83a1b19d2a3>

Please choose the session that best fits your schedule. You (and/or a delegate) may attend more than 1 session.





Once you have registered, the host Bob Travelstead ([bob.travelstead@mitchell.com](mailto:bob.travelstead@mitchell.com)), will send you a confirmation email with instructions for joining the session.

If you are not available for any of the 3 sessions, please email ICBC at [MDPrograms@icbc.com](mailto:MDPrograms@icbc.com) as soon as possible – we will work to accommodate your schedule. If you feel you do not need training, Mitchell will be available to answer questions once TruckMax has gone live.

### **Supporting commercial collision repair facilities**

We understand you may be looking for additional information on MCE TruckMax. We're here to help.

- For general inquiries or questions related to this project, including why we're switching to MCE TruckMax, please email ICBC at [MDPrograms@icbc.com](mailto:MDPrograms@icbc.com) and we'll be happy to assist.
- For technical questions related to registration, +Jobs or the MCE TruckMax application itself, please reach out to Mitchell's Technical Assistance Center (TAC) at 1-800-448-4401.

We look forward to working more with you as we launch MCE TruckMax.

Sincerely,

Cory Marion  
Mitchell Commercial TruckMax Implementation  
Project Lead