

Attention: ICBC Salvage buyers

RE: New ICBC Salvage Buying agreement

ICBC is pleased to share the new ICBC Salvage Buying Agreement with you, and to announce that the agreement will be effective for all buyers on February 12, 2024.

New Agreement

The recently posted Salvage Buying Agreement will be in effect as of February 12, 2024, and all previous Salvage Buying Agreements are hereby terminated effective on that date. Your execution of the agreement will indicate your continued participation as an ICBC Salvage buyer. Please note that your salvage buying privileges will be suspended as of February 12, 2024 until you sign the new Salvage Buying Agreement.

We'd like to acknowledge some updates to the privacy section. You will note that sections 3.2 and 3.3 have been updated to clarify your responsibilities to remit or destroy any personal information – including electronic information, such as GPS data – and that you must ensure that no contact with a previous owner is made by any person:

3.2 Remit or Delete Personal Information: You are responsible for the protection of Personal Information embedded or contained in ICBC Salvage that You purchase (including materials in electronic form) and You shall ensure that no Person collects, accesses, uses or discloses such Personal Information. You shall immediately notify ICBC by telephone (notwithstanding the notice provisions at section 19 of these Salvage Buying Terms) of any Personal Information found in ICBC Salvage and if requested promptly remit such item to ICBC, or delete or completely destroy the Personal Information in such manner as to render it irretrievable.

3.3 No Contact: Without in any way limiting Your obligations under subsections 3.1(d) and 3.2 above, You shall not use or permit (either expressly or impliedly) the use of any information (including Personal Information) obtained in the course of purchasing any ICBC Salvage, including information posted on the ICBC Salvage Website, in any ICBC Systems, or contained in any ICBC Salvage (including dashboard systems, GPS or other electronic devices or systems within the ICBC Salvage) to contact a previous owner of the ICBC Salvage or any individual whose Personal Information is contained in the ICBC Salvage under any circumstances. You shall contact ICBC if assistance or instruction is needed with respect to anything contained in this subsection 3.3 or subsections 3.1(d) and 3.2 above.

ICBC takes the matter of contact with prior vehicle owners very seriously. A default under the above mentioned sections could result in termination. Please contact your local Salvage facility manager if you have any questions.

Notwithstanding the above description of contract changes, we strongly recommend that you seek independent legal advice and that you carefully review the agreement before signing.

Best regards

Patrick Welford (he/him)
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Salvage Operations / Commercial Estimating
Subrogation / OOP

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