



September 25, 2025

Hello Towing suppliers,

From October 15 to November 13, ICBC is hosting town halls for towing and storage business partners across the province. The purpose of these sessions is to share changes to how we are working with towing and storage business partners, including the implementation of agreements and a new program guide.

At these sessions, you'll have a chance to hear about upcoming changes, understand what they mean to your business, and how ICBC will support you through the changes. There will be a moderated Q&A session with leaders and program leads from ICBC.

Sessions are being scheduled at the following locations:

Region	Location	Date/Time	Max. Capacity
Vancouver Island	ICBC Driver Licensing Office 6475 Metral Dr., Nanaimo	October 15 1-4:00PM	30 Participants
Greater Vancouver	ICBC Road Test Facility 1575 Hartley Ave. Coquitlam	October 21 1-4:00PM	30 Participants
Fraser Valley	Clarion Hotel & Conf. Centre 36035 N Parallel Rd., Abbotsford	October 23 1-4:00PM	30 Participants
Thompson	Sandman Signature Hotel 225 Lorne St., Kamloops	October 28 1-4:00PM	30 Participants
Okanagan	Hyatt Place Hotel 1915 Enterprise Way, Kelowna	October 29 1-4:00PM	30 Participants
Cariboo	ICBC Claims & DL Centre 4001 - 15th Ave., Prince George	November 5 1-4:00PM	30 Participants
Provincial	Virtual Session (calendar invitations to follow)	November 13 1-3:00PM	Unlimited

Please email ana.matias@icbc.com to register up to two participants for one of these sessions no later

than October 14. Attendance will only be confirmed via email on a first-come basis. Due to limited seating, we may respond to your registration requesting that you reduce the number of participants. Light refreshments and limited parking will be available.

Please email ana.matias@icbc.com with the following information:

- Your name and email address
- Your facility name or number
- Session you are registering for
- The number of attendees you wish to register (up to 2)

Please direct any questions to ana.matias@icbc.com Sincerely,

Sincerely,

Alex Jansen,
Manager, MD Program Services