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June 27, 2019

Attention: Collision repair and glass suppliers

Please be advised that, effective July 1, 2019, the vehicle rental vendor program will be altering some service areas and rates for Devon Budget/Budget Car & Truck Rental.

Devon Budget/Budget Car & Truck Rental will:

- **Continue to be the preferred vendor** in Campbell River, Parksville, Port Alberni, Port Hardy, Tofino, Castlegar, Nelson, Penticton, Salmon Arm.

Please visit ICBC's [business partner site](#) for the **new rates**

- **No longer be the preferred vendor** in Nanaimo, Courtenay, Comox, Duncan, Cranbrook, Kamloops, Kelowna, Vernon, Prince George

We are currently negotiating with another rental vehicle vendor and anticipate that the new agreement will come into effect September 1. We will update you once the agreement is signed.

During July and August, ICBC will continue to accept direct billing from all rental vehicle companies with active supplier numbers, including Devon Budget/Budget Car & Truck Rental. Please visit ICBC's [business partner site](#) for the respective rates. Customers are always free to use the rental vehicle company of their choice.

As always, Express Repair facilities that are unable to accommodate a customer's transportation needs must notify ICBC through the CL113 (F/H) process so that we can refer customers to a rental vehicle provider in your area.

If you have any questions about rental vehicle service options in your area during this time of transition, please contact the Loss of Use Team in your area.