



March 16, 2023

Attn: Collision Repair Program participants

RE: Decommissioning Entegral Scorecards

Hello everyone,

We're writing to let you know of our plans to decommission the Entegral Scorecard as of March 31, 2023.

Other Entegral features and tracking performance moving forward

It's important to note this change relates to the Entegral Scorecard only and does not affect the Entegral Smart Locator or Entegral Profiles. While you are not required to take any action regarding the decommissioning of the Scorecard, repair facilities should continue to ensure their Entegral profile is up to date.

All the information (and more) found on the Entegral scorecard is available and will continue to be accessible via the monthly scorecard issued via email by our Account Services team.

Why are we decommissioning the Entegral scorecard?

Overall, we've noted the Entegral scorecard has limited flexibility and that the vast majority of repair facilities are referencing the monthly scorecard issued by Account Services.

Combined, these factors helped us make the decision to move forward with a single, Account Services-issued scorecard that is more customizable and is most suited to the program needs. Our decision is consistent with our commitment to improve efficiencies within our material damage programs.

As always, we are here to assist you in this transition. Please reach out to your MD [Account Service Representative](#) if you have questions.

Sincerely,

Alden Li
Director, Claims Customer & MD Strategy

