



September 1, 2022

Attn: Collision Repair Program Participants

**RE: Alloy wheel repair allowances - Transportation handling packaging (THP) fee**

---

Hello Collision Repair Program Participants,

We're writing to share some developments to a new third-party surcharge regarding alloy wheel repair allowances.

**Transportation handling packaging (THP) fee**

We've been advised that most alloy wheel repairers are adding a THP (sometimes listed as "Pick up & Delivery" or "Shipping and Handling") fee of \$30 to all of their invoices. We've made the decision to temporarily cover the fee, on top of the regular alloy wheel allowance, so our collision repair partners are not out of pocket for expenses from a third party while we determine our next steps.

We're sorry for any inconvenience this may cause. We're working hard to find a resolution and we'll provide an update as soon as we can.

In the meantime, it's important to note:

- the \$30 THP will apply to every invoice related to alloy wheel repair
- there is no markup allowed on the THP.

To be reimbursed for the THP, please select **wheel transportation, handling and packaging fee** under the **wheel/tire/align** section of the Mitchell Estimation platform. A sample screenshot to help can be found below.

Description	Category Name	Labor Range	Type	Total Units	Total Price	Yes
BLEED BRAKES	Repair		Mechanical *	0.3 *		
BLEED BRAKES ABS	Repair		Mechanical *	0.5 *		
CHECK AND BALANCE TIRE - NOT REMOVED FROM RIM	Paintless Repair		Body *	0 *	\$0.00 *	
WHEEL TRANSPORTATION, HANDLING, AND PACKAGING FEE	Paintless Repair		Body *	0 *	\$30.00 *	





If you have any questions, please reach out to your MD [Account Service Representative](#) for assistance.

Thank you for your continued commitment to supporting our mutual customers.

Sincerely,

Alden Li  
Director, Claims Customer & MD Strategy