

Hello everyone,

We want to provide an update regarding the negotiated request for product (NRFP) for a new Salvage & Vehicle Information Management (SVIM) system that was posted on BC Bid.

The vendor procurement process has now concluded, and we are pleased to share that Impact Auto Auction (IAA) was the successful applicant.

At this time, we'll work with IAA to develop solutions for the sale and processing of salvage vehicles and a modernized towing program while delivering on our commitment to keeping rates affordable for British Columbians.

Modernizing technology and processes will create efficiencies allowing electronic dispatching and digital invoicing. Additionally, it will help salvage buyers make more informed purchase decisions via an enhanced sales platform and provide vehicle inventory and location tracking for our internal teams.

Sincerely,

Joanne Thornley

Senior Manager, Material Damage Operations

Tom Maple

Senior Manager, Claims Program & Technical

Matt Young

Senior Manager, Process & Business Systems Management