



September 21, 2023

Dear Glass Repair Program participant,

**Re: ADAS Calibration policy change**

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I'm writing to let you know about changes we're making to our Advanced Driver Assistance System (ADAS) calibration policy for windshield glass claims.

As you're already aware, the allowance for ADAS windshield calibrations is \$225 for successful static or dynamic calibrations, and \$450 for successful universal calibrations. Effective October 1, 2023, the calibration allowance will now apply to all calibrations, including those which have been sublet to another business unless the vehicle can only be calibrated with OEM equipment/systems.

In the event the windshield calibration requires OEM equipment/systems and this work needs to be sublet to another business, including the dealer, you must provide support that the calibration cannot be completed with an aftermarket system. If you are unable to do so, you will be responsible for any amount above the allowance.

This change will help to further manage our windshield glass repair claim costs while delivering on our commitment to keeping rates affordable for British Columbians.

We appreciate those Glass Repair program participants who have invested in the windshield calibration equipment necessary to perform a complete windshield repair and who are performing windshield calibrations internally.

If you have any questions, we're here to help. Please reach out to your Account Services representative for support.

Sincerely,

Jamie Nunn  
Manager, MD program services

