



October 28, 2025

Hello Glass Repair Program Participants,

As previously communicated, the transition period for the ICBC Repair Network marketing refresh will soon be coming to an end. All signage with outdated ICBC logos must be removed by April 1, 2026. Outdated logos could include:

- c.a.r. shop VALET
- ICBC c.a.r. shop
- Glass Express
- The Repair Network logo released in 2020

We encourage you to remove old signage and digital logos now, before the deadline arrives.

Repair facilities should reference the [ICBC logo usage standards for ICBC Repair Network](#), within the [Repair Network signage FAQs](#) for details on signage requirements. Facilities that do not meet these standards may be subject to consequences including removal from the locator tool, movement to a development rate and/or removal from the Collision or Glass Repair Program.

Please review our new [signage removal brochure](#) for details.

Your MD Account Services representative is available for support if you have questions.

Thank you for everything you do to help move British Columbians forward.

Sincerely,

Christian Bishop

Manager, MD Supplier Programs and Administration

