



June 28, 2023

Attn: Collision Repair Program participants

RE: Year two rate framework increase for Collision Repair Program participants

Hello everyone,

Last year, we announced a multi-year rate framework for material damage partners with a labour rate increase of up to approximately 9% over three years. Moving into year two, effective July 1, 2023, collision repair participant facilities will receive a 3% increase to labour rates – the maximum allowed under the framework. The rate increase is based on the BC Consumer Price Index (CPI), up to 3%.

This is in addition to the paint and body materials increase that went into effect earlier this year.

The new labour rates apply to:

- Vehicle repairs in progress with a car-in date of April 1, 2023 or later. Repair facilities will need to re-apply the estimate profile to receive the new rates for vehicle repairs in progress and not yet paid.
- New estimates written July 1, 2023 or later. For new estimates written July 1, 2023 or later, selecting the applicable estimate profile will apply the new rates to the estimate.

Description	Current Rate	New Rate (as of July 1, 2023)
Collision Repair Program Participant		
Body, Paint	\$82.68	\$85.16
Frame	\$94.50	\$97.34
Mechanical	\$106.31	\$109.50
Feather, Prime and Block	\$90.01	\$92.49



Development Rates		
Body, Paint, Frame, Mechanical	\$74.33	\$76.56
Feather, Prime and Block	\$81.66	\$83.89

The increase is designed to help address rising cost pressures faced by industry, while delivering on our commitment to keeping rates affordable for British Columbians.

If you have any questions, our MD Account Services representatives are here to help. Please don't hesitate to reach out.

Thank you for your continued support providing our mutual customers with quality services.

Sincerely,

Alden Li,

Director, Claims Customer and MD strategy