

# **Purpose of the Driver Certification Program**

It is a goal of ICBC to reduce driver crashes and vehicle insurance claims by ensuring the effectiveness of driver assessments. Where ICBC driver testing services are not readily available, or where the local demand for driver testing services exceeds the capacity of local ICBC offices to provide driver testing services, Certification Facilities may provide a solution.

Under the Driver Certification Program, Facilities that demonstrate that they can deliver a quantity and quality of driver assessment acceptable to ICBC are granted authority to conduct driver training and assessments that meet specific performance standards.

# **Participation Requirements**

In order to obtain approval from ICBC to provide driver assessments under the Driver Certification Program, Facilities must satisfy the following criteria:

- Each Facility must be a legal entity and comply with applicable registration requirements under the *British Columbia Company Act*, *Partnership Act* and *Private Career Training Institutes Act*
- Each Facility must maintain a registered office in British Columbia and have access to classroom space suitable for the delivery of their training program
- Each Facility must have a minimum of one ICBC-approved Instructor and Assessment Officer (AO) in each category of assessment for which they are applying
- Each Facility must submit curricula, documenting their course(s) of instruction, for review and approval by ICBC

# **Preparing a Curriculum Submission**

- 1. **Reference Materials** Please refer to the following resources to ensure your course meets all approval requirements:
  - Certification Agreement
  - Schedules A, B and C
  - Driving Commercial Vehicles (MV2677)
  - Commercial Vehicle Assessment Procedures Manual (DTC314)

**Application Package Checklist** - Complete the checklist included in this package and include it with your submission.

## **Important Note:**

Ensure that all required information is provided and all required signatures and dates are included.

Incomplete submissions will not be reviewed.

Retain a copy of all submitted documents for your records.

Curriculum materials will not be returned.

# **Conducting a Pilot Course**

#### 1. Purpose

After curriculum submissions are reviewed and found to satisfy course requirements, a facility will be required to conduct a pilot course for evaluation by ICBC before receiving final course approval.

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The purpose of conducting a pilot course is to ensure that the course submitted for approval is effectively and appropriately delivered according to established program standards and requirements.

The pilot course provides an opportunity for ICBC to evaluate a live course; provide constructive feedback to the facility, its Instructors and AOs; and work through any necessary amendments before granting course approval and certification authority.

## 2. Instructor and Assessment Officer Requirements

- Each instructor and AO involved in delivering the pilot course must be approved by ICBC prior to the conduct of the pilot course.
- All instructors and AOs must be listed on the facility's personnel list.
- The pilot course must be delivered by those who will regularly deliver the approved course.

#### 3. Trainee Requirements

- Classroom training must be delivered to a minimum of 3 trainees.
- The instructor must teach at least one real trainee, the other two trainees may be mock trainees for the classroom portion.
- Practical training and assessments must be delivered to at least one real trainee.

# 4. Course Delivery Requirements

- All training must be conducted fully, completely and according to the approved course submission
- All training must be conducted according to the requirements in the Certification Agreement.
- All assessments must be conducted fully, completely and according to the requirements specified in the Commercial Vehicle Assessment Procedures Manual (DTC314).
- *Driver Certification* (MV2067) forms will not be issued to the facility until the pilot course is successfully completed and course approval is finalized.

### 5. Advertising Requirements

- The pilot course must be advertised in writing as a "pilot course" to all participating trainees.
- Each pilot course trainee must be provided with a written statement with the following information:
  - Completion of the pilot course does not guarantee the issuance or acquisition of a *Driver Certification* (MV2067) form.
  - Trainees will not receive official assessment results with a *Driver Certification* (MV2067) form until the facility receives final course approval from ICBC.
  - Trainees may be reassessed by ICBC
- A copy of this written statement must be provided to ICBC prior to the start of the pilot course

#### 6. Pilot Course Evaluation

- The pilot course will be evaluated by one or more Driving School Inspectors
- The facility must advise the inspector of the pilot course schedule (dates, times, locations) so that appropriate times to inspect the facility, and observe training and assessments can be scheduled. ICBC reserves the right to require 30 days notice to schedule a pilot course.
- The evaluation will include a facility inspection and the observation of the following:
  - Classroom training (sample or complete course)
  - o Practical training
  - o Practical assessments and feedback to the trainees

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• The inspector will provide feedback throughout the course to facilitate on-going improvement, as needed

## 7. Successful Pilot Course

- If the pilot course is successfully completed, then the course is approved and the facility will receive a course approval package (including approval letter, signed Agreement, initial supply of Certification Forms, etc.).
- Once the facility receives the course approval package, the facility can issue *Driver Certification* (MV2067) forms to qualified trainees.

## 8. Unsuccessful Pilot Course

- If the pilot course is unsuccessful, next steps will be determined by ICBC
- Trainees who take an unsuccessful pilot course may take an airbrake pre-trip inspection test at ICBC

# **Application Package Checklist** – Please ensure the following items are included in your submission:

ICBC Forms	✓
Certification Agreement – page 11 signed	
Schedule C – Section 3 completed	
Driver Certification Facility—Personnel List (DTC305) – completed and signed	
Certification Facility—Office and Classroom List (DTC308) – completed and signed	
Curriculum Material	
Course Outline – indicating the following:	
course duration	
lessons/topics taught in each block of time including time allocations for each lesson	
a description of any course prerequisites or other entrance requirements	
Course Schedule – indicating the following:	
daily start and end times	
☐ break times (minimum course time does not include breaks)	
scheduling of classroom & practical lessons	
scheduling of pre-trip assessments	
Lessons Plans – a complete set of detailed lesson plans for classroom and practical training	
Lesson plans must:	
☐ be type-written	
include lesson times	
include lesson titles	
include materials required for each lesson	
describe any required course preparation before lessons start	
state learning objective(s) for each lesson (By the end of the lesson, the student will)	
have an introduction (depending on the topic may include objective, reason/motivation, standard for success, pre-assessment/link back)	
describe delivery methods, instructional techniques used, and activities planned (step-by-step)	
<ul> <li>Include detailed subject content – may be within the lesson plan or it may reference handouts, manuals, PowerPoint, etc.</li> </ul>	
<ul> <li>ensure that all subjects specified in Schedule C, Section 3 of the Certification</li> <li>Agreement are clearly indicated</li> </ul>	
describe how the lesson will be concluded i.e. summary/debrief	
include and describe assessment method(s) to check for understanding	
have pages numbered	

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Include copies of handouts, overheads, etc. used in the course	
Include a list of resources – texts, manuals, videos, etc. used to deliver training	
Evaluation Tools	
written quizzes and final tests, if used	
answer keys for quizzes and tests	
any other student record forms used to assess student performance (i.e.course participation/group work)	
ther Items	
<b>Proof of Company Registration</b> – if not already a licenced driver training school, include written confirmation of the facility's company registration with the BC Registrar of Companies	
<b>PCTIA Registration</b> – Facilities may be required to register with the Private Career Training Institutions Agency (PCTIA). Contact PCTIA at 1-800-661-7441 or visit their website at pctia.bc.ca for more information.	
Proof of Personnel Qualifications – supporting documentation for each individual applying for approval as an Instructor or Assessment Officer under this agreement:	
☐ Instructor — a summary of related driving and instructional experience, with supporting documentation, proving requirements specified in Schedule A of the Certification Agreement are satisfied	
Assessment Officer (AO) – copy of a valid Assessment Officer Certificate of Qualification	